

# CIO OF THE YEAR AWARDS



**FROM OUR  
CHAIR**

**Pg1** InspireCIO celebrates 20 years of CIO success.



**KEYNOTE  
SPEAKER**

**Pg2** Akamai CEO Tom Leighton on how CIOs drive innovation.



**LEADERSHIP  
AWARD**

**Pg4** Honoring Tim Theriault for a career spent driving business value via technology.



The annual Chicago CIO of the Year® ORBIE® Awards program honors chief information officers who have demonstrated excellence in technology leadership. Winners in the Super Global, Global, Large Enterprise, Enterprise & Corporate categories will be announced May 17 at the Chicago Marriott Downtown Magnificent Mile.

# CONGRATULATIONS 2019 CHICAGO CIO OF THE YEAR® AWARDS NOMINEES

<b>MOHAMMAD ADNAN</b> <i>Mizkan</i>	<b>DEAN HAACKER</b> <i>CIBC</i>	<b>JASON NAJACHT</b> <i>Dentons</i>
<b>JOHER AKOLAWALA</b> <i>Mondelez International</i>	<b>ROBIN HAMERLINCK LANE</b> <i>Shure Incorporated</i>	<b>CHRIS NASH</b> <i>Adtalem Global Education</i>
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<b>CHRISTIAN ANSCHUETZ</b> <i>UL</i>	<b>GREG HARMAN</b> <i>W.W. Grainger, Inc.</i>	<b>HEATHER NELSON</b> <i>University of Chicago Medicine</i>
<b>SCOT BERKEY</b> <i>Illinois Housing Development Authority</i>	<b>ROYCE HEANEY</b> <i>Berlin Packaging</i>	<b>DANIEL NOTTKE</b> <i>Kirkland &amp; Ellis</i>
<b>STEVE BETTS</b> <i>Health Care Service Corporation</i>	<b>DANIEL HENRY</b> <i>McDonald's Corporation</i>	<b>KEN O'BRIEN</b> <i>R.R. Donnelley</i>
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<b>DANIELLE BROWN</b> <i>Brunswick Corporation</i>	<b>DAVID HOAG</b> <i>Options Clearing Corporation (OCC)</i>	<b>ANNETTE PRATER</b> <i>Brookfield Properties Retail</i>
<b>RANDY BURK</b> <i>IHMA Inc</i>	<b>DAVID HOUCK</b> <i>LSC Communications</i>	<b>SCOTT RAMSBOTTOM</b> <i>Anixter</i>
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<b>LISA DYKSTRA</b> <i>Ann &amp; Robert H. Lurie Children's Hospital of Chicago</i>	<b>VIJAY LUTHRA</b> <i>Northern Trust Corporation</i>	<b>JON STEVENS</b> <i>CDW</i>
<b>TRACY ELMBLAD</b> <i>Hinshaw &amp; Culbertson</i>	<b>SUSAN MALISCH</b> <i>Loyola University</i>	<b>DAN SUROWIEC</b> <i>Baker &amp; McKenzie</i>
<b>MILES ENGLISH</b> <i>Echo Global Logistics</i>	<b>PAUL MARTIN</b> <i>Baxter International</i>	<b>MICHAEL TEMPLIN</b> <i>Gallagher Bassett</i>
<b>KAREN FEDYSZYN</b> <i>Cooper's Hawk Winery &amp; Restaurant</i>	<b>ANDREW MCINTYRE</b> <i>Chicago Cubs</i>	<b>MANISH TOMAR</b> <i>Grant Thornton</i>
<b>RITA FISHER</b> <i>Reynolds Consumer Products</i>	<b>PHIL MERRELL</b> <i>AIM Specialty Health</i>	<b>STEVE TURNER</b> <i>Walgreens Co</i>
<b>MATT GONTERMAN</b> <i>JLL</i>	<b>PETER MOROWSKI</b> <i>CCC Information Services</i>	<b>CREIGHTON WARREN</b> <i>USG Corporation</i>
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# 20 YEARS of CIO SUCCESS



**Yvonne Scott**  
*Chair, ChicagoCIO*  
CIO, Crowe LLP

In 1998, when the first CIO of the Year® ORBIE® Award was presented, it was the products, not the people, that were at the center of attention. Laptop of the Year, Printer of the Year and PC Magazine's Editor's Choice awards were common, but it was a start-up called Intellinet that noticed the real heroes were Chief Information Officers (CIOs) who implemented these products, developed solutions and created business value for their organizations.

Roll the clock ahead twenty years, and today, CIOs are at the center of business transformation for all organizations. Technology is the engine that drives innovation and growth in every industry and sector in our global economy. It is the leaders who facilitate change by tech-enabling their

organizations; these are the rock stars of business today.

The first CIO of the Year Awards was not only a trailblazer for recognizing the people leading transformation, but eventually led to creating the Georgia CIO Leadership Association (GeorgiaCIO) - a local, member-centric, professional organization dedicated to helping CIOs foster meaningful relationships, share best practices, solve problems and achieve their leadership potential.

In 2015, we launched BostonCIO and formed the Inspire CIO Leadership Network (InspireCIO), a national professional association for CIOs now with local chapters in Georgia, Boston, Dallas, Chicago, Alabama, Charlotte, Houston, Minneapolis, Philadelphia, DC and soon to be New York & Bay Area. We are proud to serve CIOs in growing relationships, recognizing professional achievements and inspiring the next generation of technology leaders.

This year, nearly 100 nominations were received for the 2019 Chicago CIO ORBIE Awards, which will honor CIOs across five categories for leadership effectiveness and business value created through innovative use of technology. Finalists and winners are selected through a rigorous, independent judging process led by prior ORBIE winners.

The power of CIOs working together & collaborating - across public and private business, government, education, healthcare and nonprofit organizations - is incredible. Together, we are making a difference transforming our organizations with technology and enriching Chicagoland and our world.

The CIOs honored this year are inspiring and challenge all of us to step up and lead well in our organizations. On behalf of ChicagoCIO, I congratulate all the finalists on their accomplishments and share our gratitude for the sponsors, underwriters and staff who make the 2019 Chicago CIO ORBIE Awards possible.

Sincerely,

A handwritten signature in black ink that reads "Yvonne Scott". The signature is written in a cursive, flowing style.

# VISIONARY PUTS FUTURE IN FOCUS



**KEYNOTE SPEAKER**  
**TOM LEIGHTON**  
CEO, Akamai

An effective CIO must anticipate where technology is headed.

Industry visionary Tom Leighton will share his thoughts on the future of technology and cyber security at the Chicago CIO of the

Year ORBIE Awards on May 17. The event honors chief information officers who have demonstrated excellence in technology leadership.

Leighton's vision led to the creation of the content delivery network (CDN) industry. He is co-founder and CEO of Akamai Technologies Inc., a platform that routes content over a gigantic network of servers using algorithms to utilize the server closest to the end user, thereby avoiding congestion and slow response times. Leighton likes to say that Akamai's role in the internet revolution was to end the "World Wide Wait."

In 2018, Leighton received the prestigious Marconi Prize that recognizes scientific achievements in

communications for his fundamental contributions to technology.

*"Innovation is the way to stay ahead of the curve."*

Leighton will be interviewed at the awards program in a fireside chat format by TransUnion CIO Abhi Dhar. The discussion will focus on how Leighton has evolved Akamai over the last six years beyond its traditional CDN business into a rapidly growing cloud-based cyber security business.

Cyber security now accounts for a quarter of Akamai's revenue. Overall, the company's revenue grew from less than \$1.4 billion in

2012 to more than \$2.7 billion in 2018. Akamai's security business grew from less than \$25 million in 2012 to more than \$658 million in 2018.

As bot armies and hackers proliferate, cyber security will continue to represent a big issue for CIOs. The price tag for cyber attacks over the next five years could hit \$5.2 trillion, according to one estimate.

"Innovation is the way to stay ahead of the curve," Leighton says.

Andy Ellis, chief security officer at Akamai, notes that at every pivot point for the internet, Leighton was and continues to be the visionary who enabled it to happen. "He inspired a generation," Ellis says.

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-Glenn Schneider  
Chief Information Officer at Discover®  
Chicago CIO of the Year Finalist

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# SUCCESSFUL CIOS DISPENSE HOPE, DRIVE BUSINESS VALUE



**LEADERSHIP AWARD RECIPIENT**  
TIM THERIAULT

The role of the CIO has changed dramatically since Tim Theriault was promoted in 1996 to become the first executive to hold that position at Northern Trust. The job back then was

to manage data centers, produce software and acquire bigger and bigger mainframe computers.

Fast forward and the CIO role has evolved to become a key part of the C-suite. "Business success today depends on input by a trusted and forward-looking CIO," says Theriault, winner of this year's Chicago CIO Leadership Award.

Theriault makes technology transformations look easy. He led the IT team at Northern Trust, which was among the first banks to put corporate customers online. "We made bold bets," says Theriault, who topped his tenure at the bank as president of corporate and institutional services.

After that, Theriault led Walgreens and Walgreens Boots Alliance through several big transitions, including its push to be a data-driven company. His team quarterbacked the initiative to replace store technology. They also launched one of the

*"Business success today depends on input by a trusted and forward-looking CIO."*

largest loyalty programs in the country, successfully providing the analytics to personalize customer offers.

What makes a good leader?

"The job of the CIO is to dispense hope," Theriault says, crediting an MIT

professor for the original idea. Theriault's approach is to declare a bold vision and inspire people daily. "A highly motivated and engaged IT staff can move mountains," he notes.

Success also depends on an extraordinary level of

communication. When you think you're over-communicating, you're just starting to get it right, he says. "I believe that from my own experience."

CIOs have a tremendously complex job, says Theriault, noting that technology often

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gets more credit and more blame than it deserves. CIOs must align technology with the company's goals to drive successful execution. It helps to have a business-oriented approach to establish an effective dialogue with executives outside of the IT department. "People get caught up in the elegance of technology," he says. "There's nothing wrong with that as long as you can apply good business value."

A CIO should not be an order taker, however, but rather a value-added business partner. "Bring ideas. Bring innovation and the art of possibility," he advises.

Marianne Doan saw Theriault's approach first hand working with him at Northern Trust. Under his leadership, she

helped open the bank's first operating center in India, which has since added more locations to support Asian customers. "Theriault sees innovative ideas everywhere. He's an inclusive, action-oriented leader who thrives driving change and rewards results," says Doan, executive vice president at Northern Trust.

After a successful 30-plus year career, Theriault now serves as a consultant and board member. He views the 2019 CIO Leadership Award as an endorsement of the successful teamwork that delivered capabilities and added value for companies, customers and shareholders. "The award is not about me," he says. "It's a recognition of the significant work we've done together as a team. That's what I'm proud of most."



Dentons is proud to congratulate our colleague Jason Najacht as a well-deserved finalist for Chicago CIO of the Year.

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## Reynolds Consumer Products would like to congratulate Rita Fisher as a finalist for the 2019 Chicago CIO of the Year ORBIE Award!

We thank you for inspiring with your vision, leading transformation, motivating with your collaboration and giving people the opportunity to grow!



Rita Fisher, CIO, Reynolds Consumer Products



## Congratulations to Chicago's 2019 CIO of the Year Award Finalists



William Blair proudly recognizes Jim Connors as one of our very own top chief information officers.

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# SUPER GLOBAL FINALISTS

Over \$4 billion annual revenue and multi-national operations



**DENNIS BOECKER**  
Global IT Innovation Lead  
Robert Bosch LLC

Dennis Boecker has nearly two decades of automotive industry experience, including innovation management, business development, business process improvement, cross-functional team leadership and change management. He is a founder of the Chicago Connectory, a co-creation space and IoT center, and an advisory board member of 1871, which supports Chicago's digital start-up community.

## SUCCESS STORY

"My team and I have developed the concept of Innovation Inside-Out / Outside-In. The Connectory concept of physical IoT Co-Creation Innovation Spaces play an essential part in this concept. The concept is about bringing the internal and external ecosystem partners together to co-innovate and co-create IoT-based solutions. The Connectory concept has already been adapted in Chicago, Guadalajara, Stuttgart and London, which is the fundament to form a global IoT Innovation network."



**DANIELLE BROWN**  
VP & CIO  
Brunswick Corporation

Danielle (Dani) Brown has been in the IT industry for over 20 years, focusing on the design and delivery of cross-functional transformational programs and technology initiatives that impact financial and operational performance. She spent much of her earlier career in IT roles with DuPont, including a three-year assignment in Singapore.

## SUCCESS STORY

"My greatest success is creating an environment where IT staff have the freedom and opportunity to contribute to their highest potential. Teams continue to evolve and build upon their skills, learning new emerging technologies and how to apply technology to business needs and opportunities. People leaders, as well as technical leaders, are energized, enabled and valued contributors. A large part of my success is because others have 'poured into me.' Therefore, it is my responsibility and privilege to 'pour into others.'"



**SCOTT RAMSBOTTOM**  
EVP & CIO  
Anixter

Scott Ramsbottom has spent the majority of his more than 20-year career with Anixter, implementing world-class enterprise project management, change management and business process management capabilities that have significantly increased the number of major projects delivered per year, increased on-time delivery and substantially reduced the cost of IT.

## SUCCESS STORY

"Anixter has been going through significant transformational change over the past several years. Through all of these changes, my greatest accomplishment has been the preservation of our culture. Anixter has a culture built on integrity, honesty and transparency. On top of that is the element of caring for one another, teamwork and lifelong friendships. Regardless of how much our business changes, the culture that has made us great should never change."



**GLENN SCHNEIDER**  
CIO & EVP -  
Business Technology  
Discover Financial Services

Glenn Schneider has spent the last 35 years with Discover Financial Services, providing leadership for application development, advanced analytics, infrastructure support, technology operations and cybersecurity. In 2017 he was named CIO of the Year by the Executives' Club of Chicago, and one of Computerworld's Premier 100 Technology Leaders.

## SUCCESS STORY

"One of my career-defining accomplishments was to bring our Discover core bank processing in-house. We migrated systems from three different providers and were one of the first banks in North America to complete an initiative of this scope. Our new platform enables us to deliver award-winning customer service while providing the flexibility to rapidly introduce services and products. It provides our servicing agents with a single view of customer relationships and real-time automation resulting in differentiated service and efficiency."



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# GLOBAL FINALISTS

Over \$2 billion annual revenue and multi-national operations



**RITA FISHER**  
CIO  
Reynolds Consumer Products

Rita Fisher is a 27-year business and technology veteran who has led technology transformation in a global, consumer product-focused industry. She is known for building an organization to execute company strategy, leading to improved financial results. Her experience also includes roles supporting sales, marketing, finance, supply chain, manufacturing and HR.

## SUCCESS STORY

*"My greatest success was the implementation of a new Trade and Pricing program. It enabled a new go-to-market strategy with our customers and created a platform and insights to maximize ROI of our trade promotions and grow profitable revenue. I built a high-performing team and led our company through significant process changes enabled by data-driven decisions, new skills and new technologies. We delivered it a year early. As a result, we are having a great year of revenue growth while building better customer experiences."*



**DAVID HOUCK**  
CIO  
LSC Communications

Dave Houck has nearly 28 years of IT experience in the commercial printing industry, where he has defined and executed IT strategy, and been responsible for various technology platforms. Previously he worked for RR Donnelly and Accenture. He holds a bachelor's degree in finance from Bradley University.

## SUCCESS STORY

*"My greatest success has been serving as a leader, both from an information technology and business perspective, as LSC Communications has evolved in its first two years as a company. Developing and sustaining a vision for organization and creating a culture that recognizes our past history while also developing our new identity has been extremely rewarding. As we embarked as a separate company, over 20,000 employees and our customers relied on the IT organization to provide mission critical services."*



**JASON NAJACHT**  
North America CIO  
Dentons

Jason Najacht has nearly 20 years' experience as a CIO, IT director, IT manager and service manager in the financial and pharmaceutical industries, and in the legal field. Specialties include network and IT infrastructure, messaging, telecommunications, budget management, data centers, disaster recovery, project management, document management, and vendor management.

## SUCCESS STORY

*"Leading the various US whole-firm combinations has been both a significant challenge and achievement. Bringing separate organizations together through a combination is never simple or straightforward, and to complete it when timetables are compressed is even more challenging. While bringing technologies and offices together is important, I've found that focusing on people and teams first yields the most rewarding results."*



**DANIEL NOTTKE**  
CIO  
Kirkland & Ellis

Dan Nottke spent most of his career with Andersen Worldwide and Arthur Andersen—where he was a partner, global chief technology officer and Americas' CIO—before joining Navigant Consulting, then later law firm Kirkland & Ellis. In 2015 he was named CIO of the Year by Legaltech News.

## SUCCESS STORY

*"My greatest success has been in building a unified team, focused on white glove service and continuous improvement. The team works to make technology invisible, as it should be. When I think of team that is all of IT, our direct staff, our customers in other departments and our allies (which is how we refer to IT vendors). We welcome all of our staff and allies in an annual meeting and share our successes from the past year and vision for the new year."*



**CREIGHTON WARREN**  
VP & CIO  
USG Corporation

Creighton Warren has led complex business technology efforts from strategy through implementation. In 2017, he was named a Premier 100 Technology Leader by Computerworld, and in 2014, his team received the Most Effective IT Team award from the Chicagoland chapters of the Society of Information Management and Association of IT Professionals.

## SUCCESS STORY

*"One thing I'm most proud of is that my team and I are viewed as business leaders, technical experts and outstanding partners. In 2017, USG acquired a ceilings company to expand our portfolio with specialty, custom ceilings products. At an early integration meeting, USG's head of strategy turned to me and said, 'I'd like IT to present their plan first. You'll set the bar for everyone else.' That request showed the deep trust and alignment that I've helped build between our IT group and the rest of our business and that we continue to build every day."*



# Congratulations

to the Winners and Nominees of  
the Chicago CIO of the Year Awards!

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# LARGE ENTERPRISE FINALISTS

Over \$1.5 billion annual revenue and multi-national operations



**MILES ENGLISH**  
CIO  
Echo Global Logistics

Miles English has two decades of experience helping companies, departments and transformation programs be more successful and grow by building the team and building the culture to implement the best processes with world-class technology. He did this for his own small business as well as start-ups and multibillion-dollar corporations.

## SUCCESS STORY

*"My greatest success at Echo is building a technology team that is rolling out products that put Echo back on the map as a technology innovation company in the logistics industry. Our heritage has always been one that is centered around technology, but we needed an aggressive new strategy to change our technology approach and how we build our teams to stay on top. Looking at the team and collaboration approach we have today, I know Echo is positioned well because of the great people we have successfully empowered, developed and hired."*



**BRAD HILDESTAD**  
EVP & CIO  
Country Financial

Brad Hildestad has 19 years of experience managing global teams of more than 300 employees and annual budgets of up to \$150 million; aligning IT strategy with business needs; implementing new technologies; improving system support and reliability; reducing costs through technology consolidations and strategic resource partnerships; and achieving cross-functional business objectives.

## SUCCESS STORY

*"Culture change, employee growth and development are a special success. What is remarkable is that we have done this work in a mature, firmly established culture that has been in place for nearly 100 years. We work and think in a completely different way, increasing our agility, quality and speed to market. We introduced Agile to the team and reorganized how we work with the business. We challenged and empowered our technical teams to take us to the next level with modern delivery platforms and new methods."*



**KEVIN LOWELL**  
SVP - I.T.  
US Cellular

Kevin Lowell is a leader in the IT, engineering, cybersecurity, and operations domains, with a track record of developing technical talent, creating and leading organizational turn-arounds and transformations, and achieving exceptional financial and operations results. He has written five books and is pursuing a doctorate in organizational development and change.

## SUCCESS STORY

*"We designed and delivered a flash-cut replatform of our real-time billing system. Operationally: We delivered 100% on-time billing for every customer, processed over two billion transactions each month, and delivered best-ever system uptime. Financially: We didn't buy, we leveraged an existing multi-hundred-million dollar asset, avoiding a massive incremental investment. Creatively: our implementation was the first in the world."*



**CHRIS NASH**  
SVP & CIO  
Adtalem Global Education

Chris Nash is a globally focused business professional, previously managing the technology operations for a \$1 billion market research organization and a \$36 billion consumer packaged goods firm. As a board member, he has assisted management teams at for-profit and nonprofit organizations with growth planning, leadership succession, and risk oversight.

## SUCCESS STORY

*"Adtalem in Latin means 'To Empower.' As the son of Irish immigrants, education has empowered me and it has changed my life. I am tremendously proud of the IT organization I have built. It is a team that has ascended from an organizational risk to a strategic asset. The team I've built, the lives we have together empowered through education, and the positive impact our students will have across the global societal landscape represents my greatest success as CIO... and my greatest reward."*



**DIANE RANDOLPH**  
CIO  
Ulta Beauty

Diane Randolph has nearly four decades of retail experience, including 25 years with a leading supplier of retail software and professional services and 10 years as CIO for Canada's largest specialty apparel retailer. She also worked as a consultant to a number of retailers, providing strategic and tactical counsel.

## SUCCESS STORY

*"We conduct an annual culture survey to quantify our associate engagement. We take pride in our industry-leading results. When I joined, the IT department lagged behind the organization as a whole, a somewhat common scenario. By introducing changes such as flexible work options along with adjusting our recruiting focus to balance cultural fit with technical acumen, we dramatically changed those results and are in line with the enterprise."*



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# ENTERPRISE FINALISTS

Over \$450 million annual revenue



**SCOT BERKEY**  
CIO  
Illinois Housing  
Development Authority

Scot A. Berkey has more than 30 years of experience in organizational change management, management consulting, IT services, outsourcing, and large program and project management. He has provided strategic direction to senior management on technology, improving corporate bottom-line performance, driving business value and developing strong executive relationships.

## SUCCESS STORY

*"I am proud of my team for each of their many meaningful technical accomplishments, but underlying them all is a change in culture. This change focuses on doing the right things instead of trying to do everything, on doing things the right way the first time, and on integrating each of the individual teams together with a mindset toward everyone succeeding or failing as a single unit. Culture change is more difficult than any technology, and this change is not only happening, it's sticking. This is our greatest success."*



**JAMES CONNORS**  
Partner & CTO  
William Blair & Co.

James Connors has a 25-year track record of leading IT functions for multiple global financial services organizations, utilizing technology to deliver on business objectives, developing IT strategy, overseeing operations, and ensuring effective implementations. His leadership experience spans the full range of IT functions, including software development, IT infrastructure and IT support.

## SUCCESS STORY

*"Three years ago, I pushed to incorporate cloud technologies across our enterprise. It has already significantly improved our competitive positioning. This effort has enabled us to be more agile, cost effective, and scale-up. It has allowed us to become a more digital enterprise. I have also launched an effort that will more aggressively utilize AI, predictive analytics and RPA tools. All of these capabilities are critical to our future success and would be extremely difficult to support without our commitment to a cloud strategy."*



**LISA DYKSTRA**  
SVP & CIO  
Ann & Robert H. Lurie  
Children's Hospital  
of Chicago

Lisa Dykstra has spent 25 years in healthcare, predominantly focused on health information technology in academic medical centers. Her responsibilities have included advancing clinical, business, research and university operations to industry-leading, enterprise-wide solutions; developing and implementing governance models for information technology investments; portfolio project management; process improvement; and financial management.

## SUCCESS STORY

*"The privilege of serving as the CIO for a top pediatric hospital comes with great responsibility and opportunity. Surrounded by excellent leadership, dedicated, talented teams and world-renowned physicians, our passion for digital healthcare transformation is palpable. We leverage technology to advance science and medicine, develop new business models and practices, improve quality and safety and provide access to care far beyond the walls of our hospital."*



**ANDREW MCINTYRE**  
VP Technology  
Chicago Cubs

Andrew McIntyre has nearly two decades of experience in the corporate and consulting arenas, involved with software development, technology infrastructure, system and enterprise solution implementation, sales technology and more. He holds two degrees from the University of Illinois Urbana-Champaign: a bachelor's degree in mechanical engineering and a master of business administration.

## SUCCESS STORY

*"Wireless overhaul to solve a critical problem for our fans – performance. We needed to adopt a different operating model, shifting from a carrier-owned to a venue-owned model which included complex negotiations to net enhanced capacity and coverage for our fans, players, partners, and associates. The solution spans Wrigley Field, Gallagher Way, and Hotel Zachary. From carrier negotiations to turn up, the project took over four years to complete."*



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# CORPORATE FINALISTS

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**JOE CANNELLA**  
CIO  
Tempel Steel Company

Joe Cannella has spent his entire career in information systems, working with medium-sized manufacturers across many industries. He is a frequent speaker and author on information systems, has taught at the college level and for many companies, and was nominated for Chicago CIO of the Year in 2016.

## **SUCCESS STORY**

*"You do great things with a great team, and I'm most proud of the team I've built at Tempel and the vision we've developed. We're focused on understanding the 'why,' the ROI, and its delivery. The vision reflects current and future business systems. We call it the Tempel Business System. It's dynamic and is supported by our rolling three-year plan. Our work in the last eight years has been working with the business to improve each of these areas and adjusting as the business evolves."*



**TRACY ELMBLAD**  
Chief Information &  
Operating Officer  
Hinshaw & Culbertson

Tracy Elmblad has more than 26 years of IT experience, mostly with law firms and legal departments, also overseeing HR, risk management, marketing, knowledge management, facilities and litigation support. As a volunteer for the International Legal Technology Association, she has created education and mentoring opportunities for peers and others.

## **SUCCESS STORY**

*"My greatest success story is developing an incredibly talented and deeply skilled team. They are responsible for successfully balancing between operational excellence, continuous technology-enabled transformation, innovation and security. They engineer solutions that drive value, help us remain competitive and serve the needs of our clients and the firm. They have allowed me to execute on extensive IT change which helped reduce risk, create value, align technology with firm objectives and develop a culture of continuous improvement and change acceptance."*



**KAREN FEDYSZYN**  
CTO  
Cooper's Hawk Winery  
& Restaurants

Karen Fedyszyn has experience across diverse industries, including restaurants, nutrition products, retail, banking, consumer products and technology. As a volunteer, she worked with The Evanosky Foundation to expand newborn screening in several states. She has also served on the board of governors for the Children's Miracle Network Hospitals.

## **SUCCESS STORY**

*"My greatest accomplishment at Cooper's Hawk has been enabling our technology to scale with a rapidly growing business. We prioritized technology developments, infrastructure & security upgrades, key vendor relationships, and implemented first-class helpdesk operations. We can now focus on business-driving technologies and innovations (including business intelligence and mobile applications) because the core systems and services are operating smoothly."*



**DAVID HOAG**  
SVP & CIO  
Options Clearing  
Corporation

David A. Hoag has nearly 25 years of information systems and development experience, primarily in the derivatives and education industries. He holds a master of business administration from Northwestern University's Kellogg School of Management, and a bachelor's degree in computer science from the University of Illinois.

## **SUCCESS STORY**

*"OCC's culture has changed dramatically in the past couple of years. A focus on continuous learning, collaboration and execution has enabled us to mature just about every process that exists within IT. We couldn't have done this without a team willing to embrace change, invest in themselves, and to shape our future. While there is much left to accomplish, the work we have already completed has secured the trust of our board, management committee, and our business counterparts."*





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**Congratulations**  
**Dennis Boecker**  
Vice President, IT Innovation  
Robert Bosch LLC

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**BRUNSWICK**

Congratulations to Dani Brown, Vice President and Chief Information Officer - Brunswick Corporation, on being named an ORBIE Award Finalist for 2019.



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In business for nearly 175 years, Brunswick looks to Dani to help lead the Company into its second century of making the world's leading marine engines, pleasure boats and fitness equipment.

Echo Global Logistics congratulates **MILES ENGLISH** for being named a 2019 Chicago CIO of the Year® Finalist



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Ann & Robert H. Lurie  
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Congratulations **Lisa Dykstra** announced as a finalist for **2019 CIO of the Year**

CIO OF THE YEAR  
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## David Houck, CIO

STRATEGIC PLANNER

DEVELOPER

ANALYST

RISK MANAGER

NEGOTIATOR

BUSINESSMAN

NETWORKER

LEADER

NEW BUSINESS DEVELOPER



LSC Communications congratulates David for making the Orbie CIO of the Year's "short" list! You continue to redefine the role of a CIO in multiple ways, creating additional value throughout all facets of our business. On behalf of the company as a whole, we wish you unlimited success. The best of luck at the Orbies.



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